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Bob Japenga
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Bob,

I'm writing to commend you and your company on the work you performed for me while I was VP of Engineering and Operations for Dual-Lite, a \$53 million Hubbell business. I should point out that I have very high standards – I'm often satisfied but rarely impressed. MicroTools left me very impressed with both your work and your professionalism.

Dual-Lite needed some help to replace an important component of our Spectron LSN inverter product line. This component had gone obsolete and we needed a replacement quickly. The project involved selecting a replacement piece of hardware, then writing code to make it compatible with our existing product.

MicroTools took our general requirements and turned them into a detailed specification. This specification included a time estimate and a fixed price quote as well as a thorough evaluation of our existing product and software. I was impressed by your reasonable pricing and the VERY thorough analysis of the hardware market, cost implications, and software requirements. Your company performed the work on time and within budget, with excellent communication throughout the process.

Again, I am very impressed with MicroTools. I will keep you at the top of my list for contract work of this type, and I look forward to working with you and your company again.

